House File 537 - Introduced

HOUSE FILE 537
BY FRY, A. MEYER, and BODEN

A BILL FOR

- 1 An Act relating to the requirements for authorized electronic
- 2 monitoring in nursing facilities, and providing penalties.
- 3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

- 1 Section 1. NEW SECTION. 135C.49 Definitions.
- 2 As used in this subchapter, unless the context otherwise 3 requires:
- 4 1. "Electronic monitoring" means the placement and use of an
- 5 electronic monitoring device by a resident in the resident's
- 6 room in accordance with this subchapter.
- 7 2. "Electronic monitoring device" means a video camera that
- 8 livestream broadcasts video only that is placed in a resident's
- 9 room and is used to monitor the resident or activities in the
- 10 room. "Electronic monitoring device" does not include video
- 11 phone calls or video conferencing where a resident either
- 12 initiates or joins a call or conference.
- 3. "Resident" means an individual admitted to a nursing
- 14 facility in a manner prescribed in section 135C.23.
- 15 4. "Resident representative" means one of the following in
- 16 the order of priority listed, to the extent the person may
- 17 reasonably be identified and located:
- 18 a. The attorney in fact designated to make treatment
- 19 decisions for the resident in accordance with chapter 144B.
- 20 b. The guardian of the resident if one has been appointed
- 21 pursuant to chapter 633.
- 22 Sec. 2. NEW SECTION. 135C.50 Electronic monitoring.
- 23 l. A resident, or a resident representative when acting
- 24 on behalf of a resident, may conduct electronic monitoring
- 25 of the resident's room through the use of an electronic
- 26 monitoring device placed in the resident's room pursuant to
- 27 this subchapter.
- 28 2. A nursing facility or resident of the nursing facility
- 29 shall not engage in electronic monitoring or the use of
- 30 electronic monitoring devices in a resident's room without the
- 31 written permission of the nursing facility and the consent of
- 32 the resident or resident representative when consenting on
- 33 behalf of a resident.
- 34 3. Nothing in this section precludes the use of electronic
- 35 monitoring otherwise allowed by law.

- 1 Sec. 3. <u>NEW SECTION</u>. 135C.51 Consent to electronic 2 monitoring.
- Except as otherwise provided in this subchapter,
- 4 a resident must consent to electronic monitoring in the
- 5 resident's room in writing on a notification and consent
- 6 form prescribed by the department. If the resident has
- 7 not affirmatively objected to electronic monitoring and
- 8 the resident's health care professional determines that the
- 9 resident lacks the ability to understand and appreciate the
- 10 nature and consequences of electronic monitoring, the resident
- 11 representative may consent on behalf of the resident. For
- 12 purposes of this subsection, a resident affirmatively objects
- 13 when the resident orally, visually, or through the use of
- 14 auxiliary aids or services declines electronic monitoring. The
- 15 resident's response shall be documented on the notification and
- 16 consent form.
- 2. Prior to a resident representative consenting on behalf
- 18 of a resident, the resident shall be asked if the resident
- 19 wants electronic monitoring to be conducted. The resident
- 20 representative shall explain all of the following to the
- 21 resident:
- 22 a. The type of electronic monitoring device to be used.
- 23 b. The standard conditions or restrictions that may be
- 24 placed on the electronic monitoring device's use including as
- 25 specified in the list of standard conditions or restrictions
- 26 contained in the notification and consent form completed by the
- 27 resident as provided in section 135C.54.
- 28 c. The resident's ability to decline all electronic
- 29 monitoring.
- 30 3. A resident, or resident representative when consenting
- 31 on behalf of the resident, shall consent to electronic
- 32 monitoring with the standard conditions or restrictions
- 33 contained in the notification and consent form completed by the
- 34 resident as provided in section 135C.54.
- Prior to implementing electronic monitoring, a resident,

- 1 or resident representative when acting on behalf of the
- 2 resident, shall obtain the written consent on the notification
- 3 and consent form of any other resident who is a roommate
- 4 residing in the shared room. A roommate's or roommate's
- 5 resident representative's written consent shall comply with the
- 6 requirements of this section.
- 7 5. Any resident, or resident representative when acting on
- 8 behalf of the resident, conducting electronic monitoring shall
- 9 immediately remove or disable an electronic monitoring device
- 10 prior to a new resident who will be a roommate moving into a
- 11 shared room, unless the resident or resident representative
- 12 conducting electronic monitoring obtains the new roommate's or
- 13 new roommate's resident representative's written consent as
- 14 provided under this section prior to the new roommate moving
- 15 into the shared room. Upon obtaining the new roommate's or new
- 16 roommate's resident representative's signed notification and
- 17 consent form and submitting the form to the nursing facility
- 18 as required under section 135C.53, the resident or resident
- 19 representative may resume electronic monitoring.
- 20 6. The resident or roommate, or the resident representative
- 21 or roommate's resident representative if the representative is
- 22 consenting on behalf of the resident or roommate, may withdraw
- 23 consent at any time and the withdrawal of consent shall be
- 24 documented on the original consent form as provided under
- 25 section 135C.53.
- 26 Sec. 4. NEW SECTION. 135C.52 Refusal of roommate to
- 27 consent.
- 28 If a resident of a nursing facility who is residing in a
- 29 shared room, or the resident representative of such a resident
- 30 when acting on behalf of the resident, wants to conduct
- 31 electronic monitoring and another resident living in or moving
- 32 into the same shared room refuses to consent to the use of an
- 33 electronic monitoring device, the nursing facility shall make
- 34 a reasonable attempt to accommodate the resident who wants to
- 35 conduct electronic monitoring. A nursing facility has met

- 1 the requirement to make a reasonable attempt to accommodate
- 2 a resident or resident representative who wants to conduct
- 3 electronic monitoring when, upon notification that a roommate
- 4 has not consented to the use of an electronic monitoring device
- 5 in the resident's room, the nursing facility offers to move one
- 6 of the residents to another shared room that is available at
- 7 the time of the request that accommodates the resident. If
- 8 a resident chooses to reside in a private room in order to
- 9 accommodate the use of an electronic monitoring device, the
- 10 resident shall be subject to a private room rate. If a nursing
- 11 facility is unable to accommodate a resident, the nursing
- 12 facility shall reevaluate the request periodically until the
- 13 request is fulfilled.
- 14 Sec. 5. NEW SECTION. 135C.53 Notice and consent form
- 15 submitted to nursing facility.
- 16 l. Electronic monitoring may begin only after the resident
- 17 or resident representative who intends to place an electronic
- 18 monitoring device in the resident's room and any roommate, or
- 19 roommate's resident representative, completes a notification
- 20 and consent form and submits the form to the nursing facility.
- 2. Upon receipt of the required, completed notification and
- 22 consent form, the nursing facility shall place the original
- 23 form in the resident's file and a copy of the form in any
- 24 roommate's file. The nursing facility shall provide a copy
- 25 to the resident and the resident's roommate or the resident
- 26 representative or roommate's resident representative, as
- 27 applicable.
- 28 3. If a resident or roommate, or the resident representative
- 29 or roommate's resident representative if the representative
- 30 is consenting on behalf of the resident or roommate, chooses
- 31 to withdraw consent to electronic monitoring, the nursing
- 32 facility shall make available the original notification and
- 33 consent form so that the original form may be updated. Upon
- 34 receipt of the updated original form, the nursing facility
- 35 shall place the updated original form in the resident's file.

- 1 The nursing facility shall provide a copy of the updated form
- 2 to the resident and the resident's roommate or to the resident
- 3 representative or roommate's resident representative, as
- 4 applicable.
- 5 4. If a new roommate, or the new roommate's resident
- 6 representative when consenting on behalf of the new roommate,
- 7 does not consent to electronic monitoring and submit a
- 8 completed notification and consent form to the nursing
- 9 facility, and the resident or resident representative
- 10 conducting the electronic monitoring does not remove or disable
- ll an existing electronic monitoring device, the nursing facility
- 12 shall provide the resident or the resident representative, as
- 13 applicable, a twenty-four-hour notice to remove or disable the
- 14 electronic monitoring device. If the device is not removed
- 15 or disabled within twenty-four hours of notification to the
- 16 resident or resident representative, the nursing facility may
- 17 disable or remove the electronic monitoring device.
- 18 5. If a roommate, or the roommate's resident representative
- 19 when withdrawing consent on behalf of the roommate, submits an
- 20 updated notification and consent form withdrawing consent and
- 21 the resident or resident representative conducting electronic
- 22 monitoring does not remove or disable the electronic monitoring
- 23 device, the nursing facility shall provide the resident or
- 24 resident representative a twenty-four-hour notice to remove or
- 25 disable the electronic monitoring device. If the device is not
- 26 removed or disabled within twenty-four hours of notification to
- 27 the resident or resident representative, the nursing facility
- 28 may disable or remove the electronic monitoring device.
- 29 Sec. 6. NEW SECTION. 135C.54 Notification and consent form
- 30 requirements.
- 31 1. The notification and consent form completed by the
- 32 resident shall include, at a minimum, all of the following
- 33 information:
- 34 a. The resident's signed consent to electronic monitoring or
- 35 the signature of the resident representative, if applicable.

- 1 If a resident representative signs the consent form, the form
- 2 shall document all of the following:
- 3 (1) The date the resident was asked if the resident wants
- 4 electronic monitoring to be conducted.
- 5 (2) Any person present when the resident was asked.
- 6 (3) An acknowledgment that the resident did not
- 7 affirmatively object.
- 8 (4) The source of authority allowing the resident
- 9 representative to sign the notification and consent form on the
- 10 resident's behalf, including any court order, as applicable.
- 11 b. The resident's roommate's signed consent or the signature
- 12 of the roommate's resident representative, if applicable. If a
- 13 roommate's resident representative signs the consent form, the
- 14 form shall document all of the following:
- 15 (1) The date the roommate was asked if the roommate wants
- 16 electronic monitoring to be conducted.
- 17 (2) Any person present when the roommate was asked.
- 18 (3) An acknowledgment that the roommate did not
- 19 affirmatively object.
- 20 (4) The source of authority allowing the resident
- 21 representative to sign the notification and consent form on the
- 22 roommate's behalf, including any court order, as applicable.
- 23 c. The type of electronic monitoring device to be used.
- 24 d. Any installation needs, such as mounting a device to a
- 25 wall or ceiling, and the costs associated with installation
- 26 and use, which are to be paid by the resident or the resident
- 27 representative, and the resident's liability for potential
- 28 damage and repairs due to installation.
- 29 e. Fourteen days' notice of the proposed date of
- 30 installation for scheduling purposes.
- 31 f. A copy of any contract for maintenance of the electronic
- 32 monitoring device by a commercial entity.
- 33 q. A list of standard conditions or restrictions for the use
- 34 of the electronic monitoring device including but not limited

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35 to all of the following:

- 1 (1) Prohibiting audio recording.
- 2 (2) Prohibiting video recording.
- 3 (3) Turning off the electronic monitoring device or
- 4 blocking the visual recording component of the electronic
- 5 monitoring device for the duration of an exam or procedure by a
- 6 health care professional.
- 7 (4) Turning off the electronic monitoring device or
- 8 blocking the visual recording component of the electronic
- 9 monitoring device while dressing or bathing is performed.
- 10 (5) Turning off the electronic monitoring device for
- 11 the duration of a visit with a spiritual adviser, ombudsman,
- 12 attorney, financial planner, intimate partner, or other
- 13 visitor.
- 14 (6) Prohibiting drop-in video access.
- 15 (7) Requiring visual verification when the electronic
- 16 monitoring device is in use.
- 17 (8) Requiring conspicuously visible placement of the
- 18 electronic monitoring device inside the resident's room.
- 19 (9) Prohibiting that the electronic monitoring device from
- 20 being placed outside the resident's living quarters.
- 21 h. A signature box to document if the resident or roommate
- 22 withdraws consent.
- 23 2. A nursing facility shall make the notification and
- 24 consent form available to the residents and inform residents of
- 25 the option to conduct electronic monitoring of the resident's
- 26 room.
- 27 Sec. 7. NEW SECTION. 135C.55 Cost and installation.
- 28 1. A resident who chooses to conduct electronic monitoring
- 29 shall do so at the resident's own expense, including payment
- 30 of any purchase, installation, maintenance, removal costs, and
- 31 costs for returning the resident's room to preinstallation
- 32 condition.
- 33 2. If a resident chooses to place an electronic monitoring
- 34 device that uses internet technology for visual monitoring, the
- 35 resident shall be responsible for contracting with an internet

- 1 service provider.
- 2 3. The nursing facility shall make a reasonable attempt to
- 3 accommodate the resident's installation needs.
- 4. All electronic monitoring device installations and
- 5 supporting services shall comply with all applicable building 6 codes.
- 7 5. A nursing facility shall not charge a resident a fee
- 8 for the costs of electricity used by the electronic monitoring
- 9 device.
- 10 Sec. 8. NEW SECTION. 135C.56 Notice to visitors.
- 11 1. If electronic monitoring is being conducted, a nursing
- 12 facility shall post a sign at each nursing facility entrance
- 13 accessible to visitors that states "Electronic monitoring
- 14 devices may be present in the rooms of residents to observe
- 15 persons and activities".
- 16 2. A nursing facility shall post a sign clearly and
- 17 conspicuously at the entrance to a resident's room where
- 18 electronic monitoring is being conducted. The notice shall
- 19 state "This room is electronically monitored".
- 20 3. The nursing facility is responsible for installing and
- 21 maintaining the signage required in this section.
- 22 Sec. 9. NEW SECTION. 135C.57 Obstruction of electronic
- 23 monitoring devices.
- 24 A person shall not knowingly hamper, obstruct, tamper
- 25 with, or destroy an electronic monitoring device placed in
- 26 a resident's room without the permission of the resident or
- 27 resident representative, as applicable.
- 28 Sec. 10. NEW SECTION. 135C.58 Immunity from liability —
- 29 license discipline inadmissability of recordings.
- 30 1. A nursing facility is not civilly or criminally liable
- 31 for the disclosure of an unlawful recording captured by an
- 32 electronic monitoring device.
- 33 2. A nursing facility is not civilly or criminally liable
- 34 for a violation of a resident's right to privacy arising out
- 35 of any electronic monitoring conducted in accordance and in

- 1 compliance with this subchapter.
- The resident and resident representative, as applicable,
- 3 are responsible for complying with local, state, and federal
- 4 privacy laws and for firewall protections to prevent images
- 5 that may violate obscenity laws from being inadvertently shown
- 6 on the internet via the electronic monitoring device.
- 7 4. A nursing facility that knowingly violates this
- 8 subchapter shall be subject to licensee discipline.
- 9 5. If a resident fails to comply with the nursing facility
- 10 policies and residency agreement relating to the use of an
- 11 electronic monitoring device, nursing facility staff may
- 12 report the failure to the office of long-term care ombudsman
- 13 and law enforcement, as applicable. Continued failure by a
- 14 resident to comply with such nursing facility policies and
- 15 residency agreement may constitute grounds for termination of a
- 16 resident's residency agreement.
- 17 6. Audio or video recordings obtained in violation of this
- 18 chapter are inadmissable in a regulatory or other disciplinary
- 19 proceeding.
- 20 Sec. 11. NEW SECTION. 135C.59 Resident protections.
- 21 1. A nursing facility shall not do any of the following:
- 22 a. Refuse to admit a potential resident or remove a resident
- 23 because the nursing facility disagrees with the potential
- 24 resident's or the resident's decisions regarding electronic
- 25 monitoring, whether the decision is made by a resident or a
- 26 resident representative acting on behalf of the resident.
- 27 b. Retaliate or discriminate against any resident for
- 28 consenting or refusing to consent to electronic monitoring.
- 29 c. Prevent the placement or use of an electronic monitoring
- 30 device by a resident who has provided the nursing facility
- 31 with the notification and consent form as required under this
- 32 subchapter.
- Any contractual provision prohibiting, limiting,
- 34 or otherwise modifying the rights and obligations in this
- 35 subchapter is contrary to public policy and is void and

- 1 unenforceable.
- 2 Sec. 12. NEW SECTION. 135C.60 Report to department.
- 3 A nursing facility shall report to the department, in a
- 4 manner prescribed by the department, the number of electronic
- 5 monitoring device notification and consent forms received by
- 6 the nursing facility on an annual basis.
- 7 Sec. 13. Section 633.635, subsection 3, Code 2023, is
- 8 amended by adding the following new paragraph:
- 9 NEW PARAGRAPH. d. Consenting to electronic monitoring
- 10 conducted in accordance with chapter 135C.
- 11 Sec. 14. DIRECTIVE TO DEPARTMENT OF INSPECTIONS AND
- 12 APPEALS. The department of inspections and appeals shall
- 13 prescribe by rule pursuant to chapter 17A the notification and
- 14 consent form described in this Act, and shall make the form
- 15 available on the department's internet site.
- 16 Sec. 15. CODE EDITOR DIRECTIVE. The Code editor may codify
- 17 the provisions of this Act as a new subchapter of chapter 135C
- 18 entitled "Electronic Monitoring".
- 19 EXPLANATION
- 20 The inclusion of this explanation does not constitute agreement with 21 the explanation's substance by the members of the general assembly.
- 22 This bill provides for authorized electronic monitoring in
- 23 nursing facilities.
- 24 The bill provides that a nursing facility resident or a
- 25 resident representative, as applicable, may conduct electronic
- 26 monitoring of the resident's room through the use of electronic
- 27 monitoring devices placed in the resident's room pursuant
- 28 to the bill. The bill specifies the consents that must be
- 29 obtained for a resident to conduct electronic monitoring in the
- 30 resident's room, including from any roommate; the process to
- 31 be followed if a roommate refuses to consent; the provision
- 32 of notification to the nursing facility; the notification and
- 33 consent form requirements; the responsibility for costs and
- 34 installation relating to the electronic monitoring; notice
- 35 to visitors; prohibited obstruction of electronic monitoring

- 1 devices; immunity from liability, licensee discipline, and
- 2 inadmissability of recordings related to violations of the
- 3 bill; resident protections; and reporting requirements. The
- 4 bill also directs the department of inspections and appeals
- 5 to prescribe the notification and consent form described in
- 6 the bill and to make the form available on the department's
- 7 internet site.